

Migros Exchange Equipment Management (MTM)

November 2022

# Tasks and duties of persons responsible for exchange equipment (TGV)

- Stock management: Stocks of exchange equipment (EE) in the TGIS must match the actual stocks (except Pal).
- Booking control: Ongoing control of incoming and outgoing EE, recording of any correction bookings in the TGIS.
- Account control: Daily control of the account for preregistered corrections.
- Orders: Timely entry of orders in the TGIS.
- Delivery notes: Ensuring that the required TGIS delivery note is supplied with all exits
  of EE and that the TGIS delivery notes are checked upon entry.
- Inventory: Carrying out the annual inventory at the request of MTM.
- Intended use: Ensuring that the EE is used exclusively for goods traffic with the Migros community.
- Master data: Immediate notification to MTM in the event of changes to master data such as address, contact person etc.

The account holder is responsible for their stocks

Incorrect stocks can result in costs (negative stocks / inventory differences)

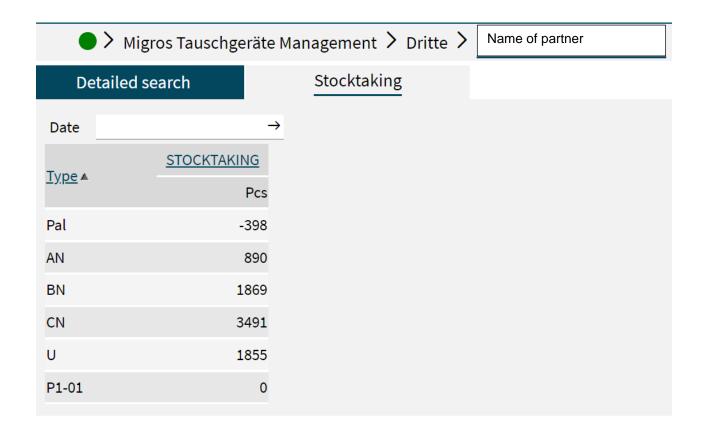


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#### **Daily account balance control**





- Stocks: Do the stocks correspond to reality?
- Negative stocks: Does the account show negative stocks? (except Pal)
- **Corrections:** Incorrect or missing bookings to be corrected by the recipient within 7 calendar days (contacting the sender).



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#### Procedure in case of negative stocks

In the case of the following **rental Migros exchange equipment**, negative stocks are a result of errors in account management:

AN, BN, CN, DN, EN, H, U, K, L, M, O, 1/1 Migros-GK, 1/2 Migros-GK, MaxiPac, M-FALT, 2mPal, 1/2KN-Pal, P1-01, P2-01, Tainer

#### Clearing of negative stocks:

- Check bookings or compare them with exchange equipment and goods delivery notes.
- Missing and incorrect bookings are to be corrected in consultation with the affected MTM partner.

#### **Avoiding negative stocks:**

 Regular control of incoming and outgoing exchange equipment as well as the account stocks.

#### **Correction bookings**

- If errors are found in the bookings, they must be corrected within 7 calendar days of the booking date.
- Corrections are recorded by the recipient.
- Differences are to be settled by mutual agreement between sender and recipient.
- Preregistered corrections must be checked and manually confirmed in the system under
   Preregistered booking > Incoming correction.

The instructions for corrections and other functions can be found on our homepage under TGIS instructions:

https://www.logistiktransport.ch/en/mtm/general-information/tgis-guide



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#### Information and contact

On our homepage <u>www.tauschgeraete.ch</u> you will find helpful information about MTM, such as:

- Detailed training documents and instructions for the TGIS.
- Addresses, opening hours and public holidays of the 10 Migros cooperatives.
- Information related to EUR pallets.
- TGIS password reset instructions.
- MTM invoice explanations.

If you have any questions please do not hesitate to contact us.

### Migros-Tauschgeräte-Management

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Please pass this information on to all affected persons in your company.

Thank you very much for the cooperation.

Your MTM-Team